

eVoke™ Patient Statements

Designed for the Way
Patients Process Information



RevSpring delivers financial communications that are easy to understand, provide flexible payment options, and incorporate your branding and personalized messaging. We pay specific attention to composition to make sure that the most critical messages are sure to be seen in the first few seconds of viewing the communication.

Statement design must go beyond the look-and-feel of the statement. It must be designed to drive the desired action based on the way people process information visually.

RevSpring statements use actionable messaging to target communications to patients based on the most appropriate actions we want them to take, based on insight into their profile, to achieve your goals.

Intelligent Communication Strategy

Improving patient payment results requires a communication strategy tailored to each individual patient—not a one size fits all approach.

RevSpring's behavioral analytics platform—Vu™—is a powerful, dynamic communications engine that leverages patient-centric data to improve payment results—building unique patient profiles to deliver the right message at the right place at the right time.

Production Monitoring System

RevSpring's Maestro® platform eliminates uncertainty around file processing status. With real-time automated notifications, users are informed via email at each stage of production.

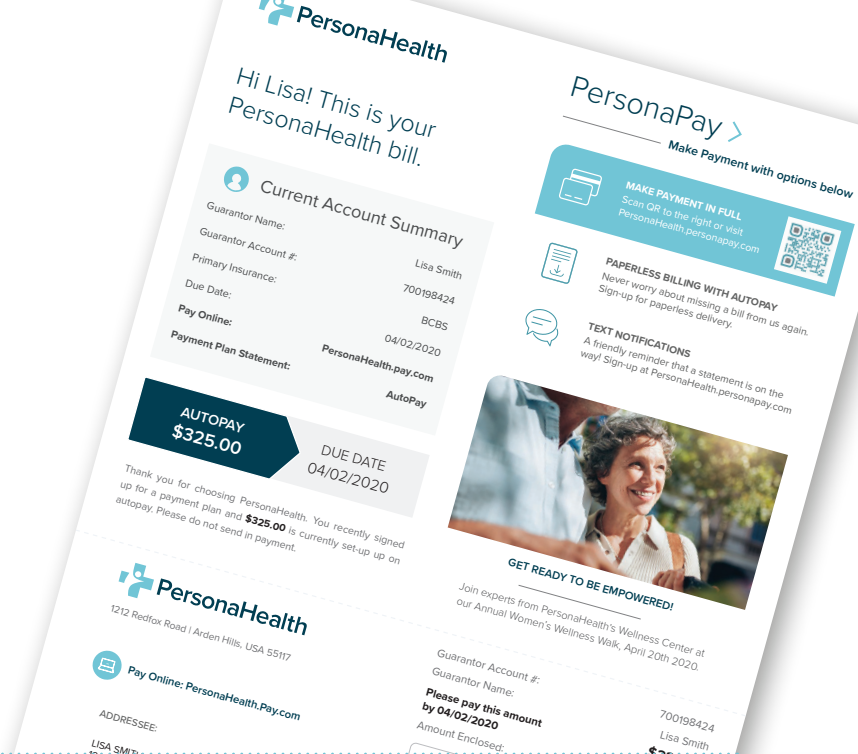
Virtuoso®, an active SLA monitoring system, identifies at risk files and allows for file transferring between redundant production facilities nationwide.

Benefits

- **2X** more likely to self-serve
- **25%** more likely to pay
- **95%** billing satisfaction rating
- **Intelligent** design configurations
- **Reduction** in statement cycles
- **Reduction** in billing related calls

Features

- The quality you need today
- The digital integration to affect change
- The intelligence to lower costs



Premium File Management

Users can search for exact statement copies (PDFs) across all document files with a variety of search criteria options available to them. This saves time by eliminating the need to know what document file to search in.

Staff can securely email exact copies of patient statements and/or detailed payment receipts via secure link and unique pin number.

Over the phone, support staff can enroll patients in electronic delivery for their statements.

Address Cleansing

Easily cleanse and suppress addresses using RevSpring's LocationLogic™ services. Real-time reporting and visibility easily updates your system for future mailings.

Return Mail Processing

RevSpring's ReturnLogic™ handles return mail electronically. Securely disposing of return mail and providing updates electronically—saving time and mitigating risk of administrative errors. Eliminate the hassle of return mail today!

