

# Maestro™

Print Service and Production



## Quality and Transparency— Patient Communications that Deliver

Nearly everyone suffers from information overload. Mailboxes stuffed with myriad print material makes it tough for your patient information to stand out. That's why printing patient communications of the highest quality—primarily statements and payment reminders—is crucial for breaking through the clutter and, well, communicating with your patients.

RevSpring's Maestro™ print and production service excels in printing and mailing exceptional patient communications for large and small healthcare organizations nationwide. As the industry leader, we annually process 1.5 billion pieces of healthcare communications and mail to every zip code in the United States.

But being the leader is about more than volume.

We also stand behind the quality of every item we produce and mail. The Maestro Quality Assurance process, which includes full production and data center redundancy, results in a 99.9 percent quality standard you can count on. We also ensure your satisfaction by providing a production approval page that lets you review your job and see exactly what it will look like when complete.

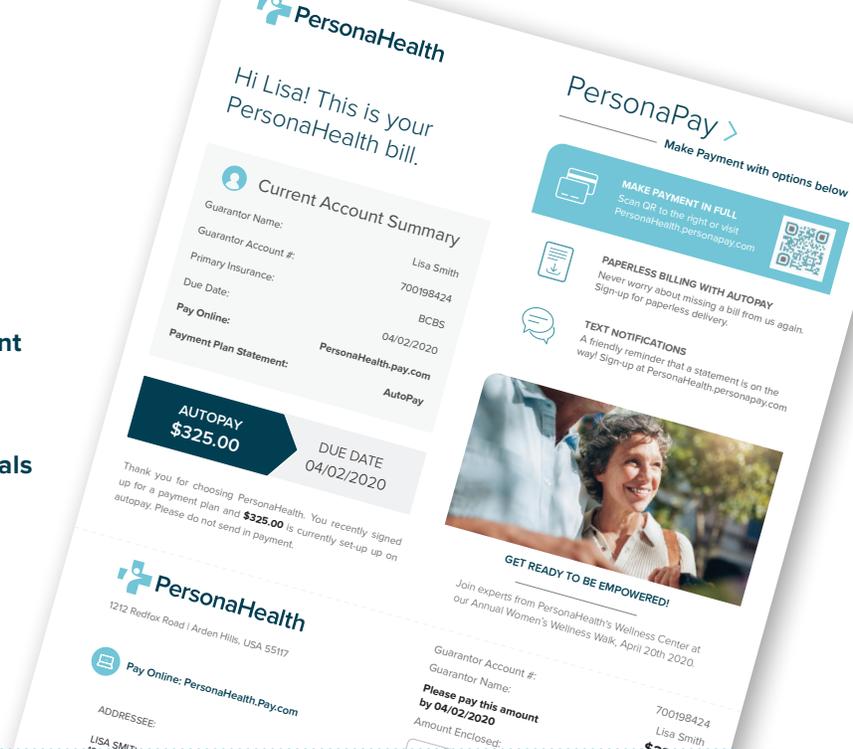
Our monitoring system eliminates uncertainty by providing complete transparency. Maestro's easy-to-use web-based portal allows you to follow your print order all the way to the mail stream, along with letting you see each project's status in real-time. You'll also receive real-time automated email notifications at each stage of production from our in-house production center. Unlike some others, we never "outsource" your projects or your trust.

## Benefits

- **Full-color or black-and-white** printing
- **High-quality inkjet** and **custom** print options
- **Address** and **insertion** services
- **Presort** and **postage**
- **Efficient** file management

## Features

- Clearly communicate patient balance and payment options
- Flexible design options to fit your brand
- Best practice design to achieve your business goals
- 13% increase in patients paying online
- 12% increase in self-service portal payments



## InkJet: Worth a Second Look

Choose Maestro InkJet and we guarantee your job will be printed and in the mail within 48 (and, often, 24) hours, no matter the size of your project. Thanks to improvements in the InkJet print process, color can be used in unique and eye-catching ways and human error is virtually eliminated.

Unlike the old days of InkJet print “shells” that required swapping out different pre-printed stock inventory for different communications, your InkJet project can be fully printed from start to finish. Plus, you’ll eliminate the cost associated with pre-printing and storing expensive stock inventory.

## The bottom line

When quality, reliability and peace of mind matters, choose Maestro Print Service and Production.

