

Epic Integration

Epic Engagement Solutions
Powered by RevSpring



RevSpring's integration provides Epic customers with more than payment processing—organizations gain valuable insight into their patient's payment behavior. Options include reporting tools that allow your organization to aggregate payment and transactional details from multiple sources, including sources outside of Epic. The RevSpring solution provides payment performance data, so providers can easily understand financial outcomes.

More than 160 Epic clients trust RevSpring with their patient financial engagement and payment solutions, which makes us the number one solution provider in the market.

Epic Hyperspace



The RevSpring device integration within Hyperspace allows your organization to make payments securely throughout Hyperspace on EMV and P2PE compliant

devices—greatly reducing the PCI scope for your organization while securing payment transactions.

Customer service employees can easily process payments at the point of service, and business office professionals can efficiently process payments securely over the phone with a manual device keypad.

Epic MyChart



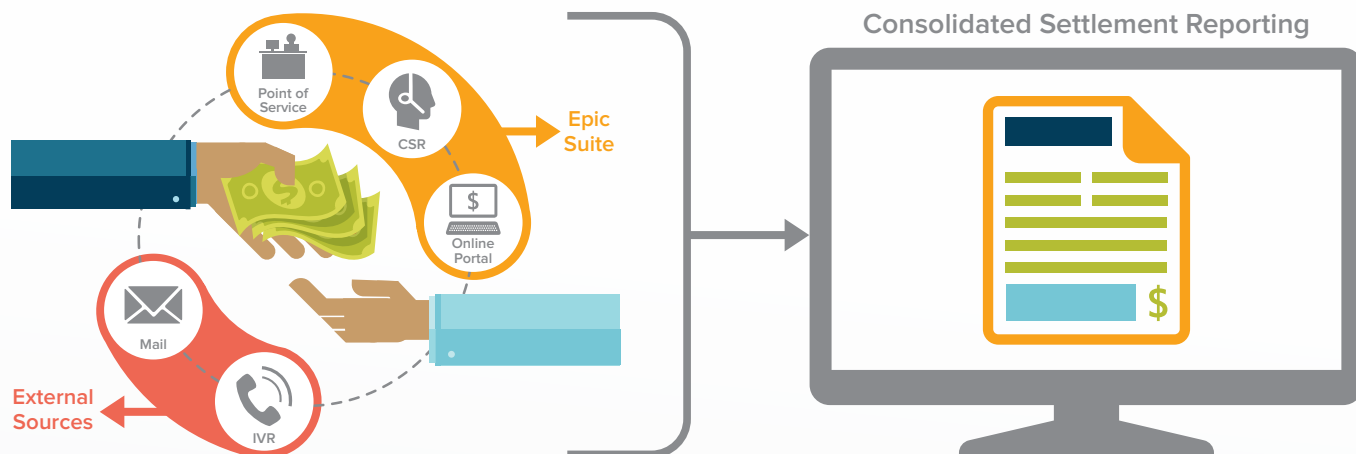
Patients enter payment information directly into the RevSpring payment page, which integrates seamlessly with MyChart, so PCI data never passes

through servers hosted on your network.

Benefits

- **Flexible models** to support a payment experience for native Epic tools, as well as fully-branded payment experience portals
- **Complete integration** into Epic's guest pay and recurring payment experiences
- **Real-time payment** posting visibility in Hyperspace and MyChart
- **Easily integrate** with industry leading gateway providers
- **Print and mail expertise**, driving clarity and quality in this critical engagement channel
- **All Epic communications and payment solutions can be enhanced** with RevSpring's engagement strategy, automation and payment performance tools to support your success

RevSpring's merchant processing services offer consolidated maintenance and reporting opportunities within the Epic environment, independent of payment channels.



Payment data is tokenized, providing patients with the convenience of storing payment methods for quick and easy future payments—removing the need for your organization to store or expose sensitive payment data.

Reducing PCI DSS Audit Scope

RevSpring provides a full-circle solution with EMV, Point-to-Point Encryption (P2PE), and tokenization, as well as a secure, hosted vault to ensure the highest level of protection against fraud and liability regardless of where your patients choose to pay.

- Improve dispute resolution
- Lower fraud costs
- Simplify your PCI requirements
- Protect against lost or stolen cards
- Protect against counterfeit and skimming

Learn more about
RevSpring's Epic integration today
within the App Orchard

apporchard.epic.com

