



Changes Coming to Apex Secure FTP Site

In an effort to provide excellent service to our customers and their consumers, Apex has made significant investments in our IT infrastructure to provide improved performance and higher levels of security. As we complete these infrastructure changes, Apex customers will need to make changes to ensure continued communications with Apex's secure FTP site and the Apex web services.

New Secure FTP Site

Starting November 15, 2017, Apex will provide customers with a new secure FTP site available to test and migrate their file transfer and pick up processes from the old site, secureftp.apexprint.com to the new site secureftp.apexrevtech.com. The old FTP site will be available until Friday, December 15, 2017 at 10:00 p.m. at which time it will be decommissioned. All customer file transfer migration must be completed by this time. The Apex IT team will be available to assist with customer testing and migration to the new secure FTP site.

New IPs for myEasyView, mySecureBill, and DR sites

Customers that whitelist Apex websites will need to change their firewall whitelists to include the new IPs. The IP migration project will continue on Friday, December 8, 2017 at 11:00 p.m. Apex has also implemented a robust disaster recovery site with warm websites that will allow faster failover and recovery to the secondary systems.

For those customers that whitelist Apex websites, the following IP ranges need to be added to firewall rules. If they are not added prior to December 8, 2017, the Apex websites will not be accessible. For those customers who do not whitelist Apex sites, no change is necessary.

The following table identifies the old and new IP ranges that need to be whitelisted.

Site	Old IP Range/Subnet	New IP Range/Subnet
Apex Outbound NAT (Primary)	66.45.10.204	130.250.65.70
Apex Outbound NAT (Secondary D/R)	147.202.204.66	107.0.4.162
FTP and Web Sites (Primary)	66.45.11.1-31	130.250.65.68-126
FTP and Web Sites (Secondary D/R)	147.202.204.66-126	50.232.61.65-126 128.136.35.224 - 255

To implement these changes, Apex will have a 2-hour maintenance window on Friday, December 8, 2017 starting at 11:00 p.m. During that maintenance window there will be periods of time when no Apex services will be available including: myEasyView, mySecureBill, file transfer and pickup, and file processing and approval.

If you are not a technical contact for your organization, please forward this email to your IT team to determine if changes are necessary on your firewall.

If you have any questions regarding these required changes, please contact info@apexrevtech.com and the Apex IT team will be happy to assist you through this transition.