

# IVR Advantage™ Demos

Experience inbound consumer  
billing communications



## INBOUND IVR: Verifying Using Zip Code

- 1 Call to access the IVR Demo hotline:**  
1-866-870-5811
  
- 2 Follow the prompts on the IVR recording and choose one of the following Account + Accompanying Zip Codes:**
  - a. Account Number: 1682954123  
Zip Code: 76108
  - b. Account Number: 1682954124  
Zip Code: 80134
  - c. Account Number: 1682954125  
Zip Code: 80239
  
- 3 Choose one of the following mock payment options:**
  - a. Credit Card Payment:
    - Credit Card Number: 4111111111111111  
(the number 4 & 15 ones)
    - Expiration Date: 01/23
    - Security Code: 123
  - b. Bank Account Payment:
    - ABA (Routing Number): 021000021
    - Checking Account: 123456

## INBOUND IVR: Verifying Using Date of Birth

- 1 Call to access the IVR Demo hotline:**  
1-888-762-2170
  
- 2 Follow the prompts on the IVR recording and input the following:**  
Account Number: 012345678  
Consumer Date of Birth: 10/18/1979
  
- 3 Choose one of the following mock payment options:**
  - a. Credit Card Payment:
    - Credit Card Number: 4111111111111111  
(the number 4 & 15 ones)
    - Expiration Date: 01/23
    - Security Code: 123
  - b. Bank Account Payment:
    - ABA (Routing Number): 021000021
    - Checking Account: 123456